Yale SCHOOL OF MUSIC

Media Production

Instructions for Using Zoom's High Fidelity Music Mode

The Zoom software or app must be downloaded onto the device you are using for your audition. A Zoom account is optional but recommended.

If you do not have Zoom installed on your device (computer or tablet required because High Fidelity Music Mode is not supported on smartphones) go to the <u>Zoom Download Center</u>, find the **Zoom Client for Meetings** section, and click **Download**. The version number may differ depending on whether you're using a Mac or a PC.

ENABLING HIGH FIDELITY MUSIC MODE

- 1. Make sure you are using the most recent version of the Zoom desktop client.
- 2. Launch Zoom and click the gear icon **\$** on the top right hand corner of the screen.
- 3. Click the **Audio** tab.
- 4. Check the **Enable Original Sound** box.
- 5. There will be three boxes High Fidelity Music Mode, Disable Echo Cancellation, and Use Stereo Audio. Check all of them.
- 6. Upon entry to your virtual audition room, click the **Turn On Original Sound** button in the top left corner to enable High Fidelity Music Mode.



CHECK YOUR AUDIO SETTINGS

- » On the **Home** tab, click the gear icon **\$** in the top right corner
- » Click the Audio tab
- » Under the Microphone options, select your external microphone
- » Uncheck the Automatically Adjust Microphone Volume box

TEST YOUR AUDIO SETTINGS

Confirm that you hear sound through the computer speakers/headphones. If you are not sure how, visit <u>here</u>.

BEST PRACTICES

- » Use a computer with a hard-wired internet connection (minimum speed: 10Mbps Download, 10Mbps Upload (you can test your speed <u>here</u>)
- » Use an external microphone (highly recommended) and headphones/ earbuds (optional).

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